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Your ref: L.A.Ref 13499

Date: 12th October 2018

Our ref: 01QK/13499/18/965

Police representation to the Premises Licence application for 'SATYANARAYAN RESTAURANT LTD, 23-25 QUEENSBURY STATION PARADE, LONDON, HA8 5NR'

I certify that I have considered the application shown above and **I wish to make representations** that the likely effect of the grant of the application is detrimental to the Council's Licensing Objectives for the reasons indicated below.

I am of the opinion that the risk to the Council's objectives can be mitigated by attaching conditions to the Licence as shown below.

If these conditions were accepted in full, **I would** withdraw my representation.

Officer: **Gary Norton**
Licensing Constable PC965QK

An officer of the Metropolitan Police, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003. The application has been made for a premises licence under section 17 of the act.

The Police representations are primarily concerned with crime and disorder, public safety and public nuisance.

I had a telephone conversation with the applicant who informed me she had not got the keys to the premises as yet, so no work had commenced. Nor could I have entry to look inside the premises. Therefore, I have had to assess the application based on the paperwork submitted and a site visit to survey the exterior of location and its surroundings. The architect plans suggest building work will be carried out to merge three premises into one restaurant/banqueting hall. There will be a dividing partition wall to separate the two elements. The surrounding area is a densely populated residential area with flats that sit directly on top of the premises front and rear, akin to a shopping parade with a rear access alley. Therefore, I have concerns over the request to have the premises open as late as 0100hrs due to public nuisance, crime and disorder issues.

A major concern regarding the premises is what is its actual function and purpose based on the information provided in the application. By definition, a restaurant or banquet suggests substantial food is being served. However, the premises is only serving food until 2300hrs,

but is requesting live & recorded music and sale of alcohol as late as 0100hrs. This suggests it is operating more as a late night bar or club than as a restaurant at the weekends. Given that the premises has yet to be built and the "noise reduction measures to address public nuisance objectives" are unspecified, I also have concerns over the noise and vibration coming from the premises, which could disturb residents. The other issue is the coming and going of customers and when also as it closes. If the premises is at capacity, the egress of a 200 inebriated patrons, revving car engines and cabs coming and going will also cause a nuisance. The area itself has ongoing crime and disorder issues of its own, recent multiple shootings (May 2018) believed associated to local drug dealers.

ASB, Violent crime, Robbery and drug offences account for well over 50% of all crime recorded in Queensbury (Sept 2017-Aug 2018: ukcrimestats.com). Having a bar/club operating into the early hours of the weekend will be looked at as another opportunity by drug dealers to ply their trade.

The supply of alcohol and the request for music runs right up until the closing times applied for. I believe it is a good idea to allow a drinking-up period, to prevent late closing or prolonged drinking beyond closing times resulting in licence breaches. Therefore, I recommend the sale of alcohol times should be half an hour before the revised, respective closing times.

Based on these findings, Police would require the following points be included in the operating schedule, or added as conditions on the premises licence.

Personal Licence Holder

The sale of alcohol to drunken people and children is a major cause of concern to police and highlighted in the Governments Alcohol Harm Reduction Strategy. Those who sell alcohol should be fully aware of the legislation and issues around alcohol and should be fully trained to a national standard.

Closed Circuit Television (CCTV)

Good quality CCTV is essential as a deterrent for the prevention of crime and the detection of offenders. It allows for both covert and overt monitoring of the premises. With proper signage, this reassures both staff and clientele, that this is a safe environment where illegal activities are not tolerated.

All cameras and recording equipment will be installed and maintained in accordance with Home Office Guidance and the manufacturers instructions and will be fully operational when the premises are open to the public.

Notices shall be displayed at the entrance to the premises, and in prominent positions throughout the premises, advising that CCTV is in operation.

Operating Hours to be displayed on Premises

A notice displaying the opening hours, the type of licensing activity and licence conditions should be clearly displayed and visible to anyone outside the premises. This may be incorporated in the summary of the licence, which must be displayed, or take the form of a separate item. Likewise the name of the Designated Premises Supervisor (D.P.S.) should be similarly displayed. This will allow the Police and other responsible authorities to readily identify the licence details. Clearly displayed opening hours will also reduce any confusion for customers prior to entering the premises and possible conflict when the premises close/stop selling alcohol.

A Summary of the Premises Licence will be displayed at each public entrance to the premises.

Police require the following points should be added as conditions on the premises licence as below.

CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.

The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises.

A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.

A "Challenge 25" policy shall be adopted and adhered to.

A sign stating "No proof of age – No sale" shall be displayed at the point of sale.

Any staff directly involved in selling alcohol for retail to consumers, staff who provide training and all managers will undergo regular training of Licensing Act 2003 legislation. This will be documented and signed for by the DPS and the member of staff receiving the training. This training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request.

An incident log shall be kept at the premises, and made available for Inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

All crime reported to the venue

Any complaints received

Any faults in the CCTV system

Any refusal of the sale of alcohol

Any visit by a relevant authority or emergency service.

Alcohol to be consumed on the premises shall only be provided as an accompaniment to a meal, Customers are not be allowed to sit, stand or be served from the bar area, or any other staff area used for the preparation of alcoholic beverages.

Signs must be displayed at suitable points along the bar reading 'Service is by waiter/waitress service only.

Customers shall not be permitted to take open drink containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.

Notices asking customers to leave quietly shall be conspicuously displayed at all exits.

No noise or vibration shall be detectable at any neighbouring noise sensitive premises.

The playing of live or recorded music shall not be permitted in any garden or external area.

All doors and windows shall remain closed during any licensable activity and where a door is used for patrons to enter or leave the premises the door shall be lobbied and fitted with a self-closing device

All regulated entertainment shall conclude (number) minutes before the premises are due to close each day.

A designated smoking area should be located at the front of the premises and limited to 10 persons at any one time.

The total number of people on the premises including staff and performers shall not exceed a number as set out by Brent Council's health & Safety team.

All licensable activities shall conclude 30 minutes before the premises are due to close each day.

I would also propose opening/closing times as follows:

Sunday to Wednesday 1200hrs to 2300hrs.

Thursday to Saturday 1200hrs to 0000hrs.

The supply of alcohol hours should be revised as follows:

Sunday to Wednesday 1200hrs to 2230hrs.

Thursday to Saturday 1200hrs to 2330hrs.

Yours Sincerely,

Gary Norton 965QK
Licensing Constable Brent Police